



## *Frequently Asked Questions*

*Q. I have a question! Who do I call?*

Our preschool office is open from 8:00 am to 4:00 pm weekdays. Our phone number is 799-8467, and we are equipped with voice mail which is checked regularly. Our e-mail address is kgardner@skycrest.us.

*Q. My cell phone number is different than the one I wrote on the registration form. What should I do?*

Please contact our preschool office promptly and directly with any and all information changes.

*Q. When will we find out whom my child has as their teacher? Can I request a specific teacher?*

Teacher assignments will be available approximately one week before school starts. It is difficult to confirm class assignments prior to that time due to many circumstances such as last minute scheduling changes requested by families and the variety of schedules we offer. Neither the preschool or SCS accepts requests for specific teachers. Please understand, however, that assignments are arrived at through much prayer and consideration from our administration, weighing various factors and early childhood issues. Skycrest Christian Preschool offers a school-wide standard of excellence in all of our classrooms, so that we may assure families of the consistency and strength of our entire program.

*Q. What supplies will my child need?*

All of your child's classroom material needs are supplied by the preschool. You will need to send a nutritious snack and lunch daily in a lunch box (with an ice pack) labeled with your child's first and last name. Our K1 & K2 students will need a package of diapers and an unopened pack of diaper wipes. Also, please provide a change of clothes (also labeled) to be left in your child's cubby. Finally, parents may want to send in a small blanket and travel pillow that will also fit inside their child's cubby for use during nap.

*Q. How will I know what my child does all day? I was so excited for her to start school. My husband and I just asked her what she did today, and she said, "Nothing."*

This is typical! Don't despair! Your teacher will send home a daily report detailing the basic physiological issues (such as nap and food) as well as what is being covered by the curriculum and any special events or activities. You may also find notes specifically about an achievement or issue involving your child as well on your daily report. You do not have to save these reports, but they are a great tool to promote discussion about the day with your child!

*Q. My two-year-old still uses a pacifier...can he use it at school?*

For health and hygiene reasons, we would prefer that pacifiers not be used at all by children while in school. Our teachers will permit a child to use a pacifier for a brief adjustment period during naptime only; however, please understand that the goal is to have your child not using one in school within the first few months of starting.

*Q. My son is in preschool for the first time...and I am so nervous! Can I call and see if he is ok?*

Of course you can! Just give us a call to check on your child if you need to. We certainly do not mind! Believe it or not, you will grow to relax and truly enjoy the time you are taking while he is in school to refresh yourself!

*Q. What should I send in my child's lunch?*

Please send a healthy lunch with no soda or candy. We will be glad to warm any food requiring re-heating, but please no uncooked food items. Your child's teacher will communicate with you if your child seems to be in need of more or less food as they grow. Many first time preschoolers surprise parents and are very hungry after their busy morning activities and sit down to lunch with a hearty appetite! Don't forget their utensils if needed and a napkin – proper table manners are encouraged!

*Q. It is my child's first time in preschool...what is the best thing to do if my child cries when I drop him off?*

Your pediatrician will agree – loving consistency is the key to success in many issues involving our children. Setting a positive tone for the day is no exception. Develop a routine good-bye, keep it brief and reassuring. If your child realizes that the more he or she cries the longer you stay to console, the crying will probably endure! (It may actually not be a good idea to start any reward/bribe program, as conditional obedience gives parents other challenges to overcome.) Offer a kiss and an upbeat “Mommy/Daddy will be back for you at 3 o'clock! You are going to have a great day!” By being positive, you communicate your trust in the teacher and the program to your child, which will serve as reassurance. Our teachers are very capable of addressing such typical issues, so don't feel bad! Oh, and by the way, there are always tissues for Mommies and Daddies in the preschool office – we know parting is hard for you too!

*Q. We woke up this morning, and my child is sick...what should I do?*

Please contact the preschool office and leave us a message if your child will be significantly late or absent.

*Q. If I want to have someone (who is not on my list of adults allowed to remove the child from the program) pick up my child one day, how should I communicate that to you?*

Please bring a note prior to the time and give a copy to the office as well as your child's teacher. If we receive a note without you present, we will need to call you to verify it is legitimate. Please instruct the person to arrive with photo identification in hand, or your child will not be released to them...no exceptions!

*Q. Yikes! I have asked Grandma to pick my son up today from preschool...she is on the list of authorized people, but she does not have a carseat in her car – can you help me?*

Our preschool cherishes our children and understands the safety of our children is foremost! Largo Fire Department has kindly donated a child's safety seat to our school, and it is available on loan from our preschool office for emergency situations such as that. Please stop in or call the preschool office and request to borrow the courtesy safety seat.

*Q. May I attend preschool events and activities?*

Absolutely! Any and all events are open to all of our families. If the event falls on a day which your child is not scheduled to attend, you may attend with him/her, although they may not be left on site without you that day.

*Q. I would love to volunteer in my child's class...who should I tell?*

We would love it too! Please tell your child's teacher and watch for volunteer sign-up sheets.

*Q. Where and when should I drop off my tuition payment?*

You may drop off your check or money order in the slotted mailbox located on the wall outside the preschool office. There is also a mailbox on the wall outside the church office. Payment needs to be received in advance for all of our students. Tuition is due no later than the Friday prior to the upcoming week of attendance. You may pay in advance for multiple weeks, and your account will carry a credit balance until your next payment is due. The preschool does not send out monthly tuition billing statements unless a balance is owed.

*Q. What day is chapel, and what do children do in chapel?*

Chapel is held on Monday for all classes. Together the children gather in the Worship Center for about 20 minutes to sing, pray and worship God. It is a great opportunity to introduce “congregational worship” and how to behave in church. Our preschool teachers rotate monthly to provide chapel presentations.