



## Frequently Asked Questions

*Q. I have a question, who do I call?*

Our preschool office is open from 8:00 am to 4:00 pm weekdays. Our phone number is 799-8467, and we are equipped with voice mail which is checked regularly. Our e-mail address is [kgardner@skycrest.us](mailto:kgardner@skycrest.us).

*Q. My cell phone number is different than the one I wrote on the registration form. What should I do?*

Please contact our preschool office promptly and directly with any and all information changes. Please update the Brightwheel app with the updated information.

*Q. When will we find out whom my child has as their teacher? Can I request a specific teacher?*

Teacher assignments will be available approximately one week before school starts. It is difficult to confirm class assignments prior to that time due to many circumstances such as last minute scheduling changes requested by families and the variety of schedules we offer. Neither the preschool or SCS accepts requests for specific teachers. Please understand, however, that assignments are arrived through much prayer and consideration from our administration, weighting various factors and early childhood issues. Skycrest Christian Preschool offers a school-wide standard of excellence in all of our classrooms, so that we may assure families of the consistency and strength of our entire program.

*Q. What supplies will my child need?*

All of your child's classroom material needs are supplied by the preschool. You will need to send a nutritious snack and lunch daily in a lunch box (with an ice pack) labeled with your child's first and last name. Our K1 & K2 students will need a package of diapers and an unopened pack of wipes. Also, please provide a change of clothes (also labeled) to be left in your child's cubby. Finally, parents may want to send in a small blanket and travel pillow that will also fit inside their child's cubby for use during nap.

*Q. How will I know what my child does all day? I was so excited for her to start school. My husband and I just asked her what she did today, and she said "Nothing".*

This is typical! Don't despair? Your teacher will send pictures and updates through the Brightwheel app!

*Q. My two-year-old still uses a pacifier...can he use it at school?*

For health and hygiene reasons, we would prefer that pacifiers not be used at all by children while in school. Our teachers will permit a child to use a pacifier for a brief adjustment period during naptime; however, please understand that the goal is to have your child not using one in school within the first few months of starting.

*Q. My son is in preschool for the first time...and I am so nervous! Can I call and see if he is ok?*

Of course you can! Just give us a call to check on your child if you need to. We certainly do not mind! You can also communicate directly with your child's teacher through the Brightwheel app!

*Q. What should I send in my child's lunch?*

Please send a healthy lunch with no soda or candy. We will be glad to warm any food requiring re-heating, but please no uncooked food items. Your child's teacher will communicate with you if your child seems to be in need more or less food. Many first time preschoolers surprise parents and are very hungry after their busy morning activities and sit down to lunch with a hearty appetite!

*Q. It is my child's first time in preschool...what is the best thing to do if my child cries when I drop him off?*

Your pediatrician will agree- loving consistency is the key to success in many issues involving our children. Setting a positive tone for the day is no exception. Develop a routine good-bye, keep it brief and reassuring. If your child realizes that the more he or she cries the longer you stay to console, the crying will probably endure? (It may actually not be a good idea to start any reward/bribe program, as conditional obedience gives parents other challenges to overcome.)

*Q. We woke up this morning, and my child is sick...what should I do?*

Please keep your child home. Your child may return to school as long as he/she is fever and symptom free for 24hrs. Also please contact the preschool regarding your child's absence.

*Q. If I want to have someone (who is not on my list of adults allowed to remove the child from the program) Pick up my child one day, how should I communicate that to you?*

Please send an email or a brightwheel message informing the office. All approved pick-ups must be 18 years of age or older. Please instruct the person to arrive with photo identification in hand, or your child will not be released to them...no exceptions!

*Q. May I attend preschool events and activities?*

Absolutely! Any and all events are open to all of our families. If the event falls on a day which your child is not scheduled to attend, you may attend with him/her, although they may not be left on site without you that day.

*Q. I would love to volunteer in my child's class...who should I tell?*

We would love it too! Please tell your child's teacher and watch for volunteer sign-up sheets.

*Q. Where and when should I drop off my tuition payment?*

You may drop off your check or money order in the slotted mailbox located on the wall outside the preschool office. You can also pay directly through the Brightwheel app. Payment needs to be received in advance for all of our students. Tuition is due no later than the Friday prior to the upcoming week of attendance.